Sam Robertson

Web developer experienced in a variety of technologies and processes, with a record of success designing, reviewing, and writing great software on projects of any size. Driven and adaptive learner with years of experience bringing value to teams with forward-thinking, innovative solutions and clear communication.

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WORK EXPERIENCE

CAPTECH CONSULTING, *Senior Consultant*   Sep 2021-Apr 2023

- Worked with a small team of senior engineers developing a debit card application backend using JS/TypeScript, PostgreSQL, Jenkins, Python, Handlebars, CSS, and Cucumber
- Worked with product management and offshore frontend engineers to design, develop, test, and release new features at a fast-paced fintech startup
- Updated legacy code in a large codebase, converting routing and service layer JavaScript to TypeScript, and implemented new norms and design patterns on existing functionality
- Led the development of multiple user-facing features, integrating with both third-party and internal ecosystem APIs and services
- On and offboarded specialized product and technical knowledge, developing Confluence and Markdown documentation and leading knowledge transfer sessions
- Developed norms and processes for automated testing and release management, including building a faster, more developer-friendly automated integration testing process
- Led the development of agent-facing interfaces and processes for alerting fraud signals and actioning accounts, as well as a customer-facing IVR system
- Acted as primary point of contact between engineers and fraud/customer operations team, responding in real-time to security incidents and taking part in the design and development of robust cloud and application-layer security practices

FAST ENTERPRISES, *Implementation Consultant*   Jun 2020-Sep 2021

- Developed and implemented commercial off-the-shelf tax administration software solution for government client in Louisiana.
- Practiced implementation methodology involving weekly meetings with team of on-site developers for rollout and production support projects.
- Applied expertise in web application architecture to find and develop efficient solutions for issues in backend code, reference data, and converted application data.
- Corresponded with clients about project requirements and production issues to ensure comprehensive support and meet project needs.
- Used Visual Studio, C#, VB .net, XML, and Microsoft SQL Server as part of a toolkit for application development and reference database configuration.
- Tested development changes and wrote testing and staging documentation in deployment environments as part of a multi-tiered release management system.

EDUCATION

BA, COMPUTER SCIENCE/PHILOSOPHY   Spr 2017 - Spr 2020
Lake Forest College

Majoring in Philosophy with a minor in Computer Science. Developed virtual reality program for and assisted in design of a behavioral experiment on causality and serial position effect judgements in VR, and presented experiment at LFC Student Symposium 2020. Recipient of the Roger A. White Philosophy Scholarship.

CELTA   Oct 2023
Apollo Vietnam

Completed CELTA course at Apollo with a grade of Pass.